SERVICE INFORMATION



BULLETIN NO. 382

DATE: 11/2002

75 West Plato Bivd. St. Paul, MN 55107 300 Jacksonville Rd. Warminster, PA 18974

RE: 120/310

SUBJECT: TRANSFORMER SUBSTITUTION

Due to field reports of intermittent power loss to the logic board, we have eliminated the 6 pin power connector at the power box. The new transformer has the logic board power plug (J5) directly wired to the transformer.

When you replace the transformer part# 360252 or 360257 (item(A)) on older 120 series glass-front merchandisers and 310 control modules, the existing 6 pin plug and harness is no longer used (item(B)). We can supply a stick-on metal plate to cover the unused hole (item(C)) for safety. The new transformer harness is then routed out the top of the box through an existing cutout (item(D)).

The new transformer and harness assembly P/N 13900003 for 120 volt and P/N 13900004 for 230 volt went into production on 7/6/01 with serial # 12xB01187001.

